

# Regional Workshop for African Countries on the Clearing-House Mechanism (CHM)



5-9 May 2014 Buea, Cameroon

# Guidance for Developing National Clearing-House Mechanisms

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### **Contents**

### Roadmap

- 0 No CHM NFP
- 1 No Capacity
- 2 No Website
- 3 Web Presence
- 4 Good Website Final comments



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## Roadmap for establishing and strengthening national CHMs

Level	Situation	Action
0	No CHM NFP	Convince Party to nominate CHM NFP
1	CHM NFP not equipped	Find solutions to provide basic infrastructure & communication facilities
2	No national CHM website	Get tools & support to establish web presence
3	National CHM web presence	Enhance web content Improve user experience
4	Good national CHM website	Expand information services Establish interoperability mechanisms Support other national CHMs

### Adapt guidance to national situation

- No one-size-fit-all solution
- Various needs → Various approaches and responses

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### **Convince Party to nominate CHM NFP**

- Explain the important role of the CHM
  - Support to the NBSAP process
  - Portal for national knowledge on biodiversity
  - Useful as national dissemination tool
     Public education & awareness
  - Can increase international visibility
     Country image, promotion of eco-tourism, ...
  - Should facilitate scientific & technical cooperation

## Identify the right person or partner institution

- Survey of national biodiversity actors (scientific institution, museum, university, ...)
- There may be a strong sustainable existing institution interested in carrying out the role of CHM NFP
  - → Win-Win situation
- Role of CHM NFP is very different from CBD NFP

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## Level 0 - CBD NFP vs. CHM NFP

CBD NFP	CHM NFP	
<ul><li>Political Role</li><li>Government representative</li><li>Diplomat skills</li></ul>	<ul><li>Technical Role</li><li>Project Manager</li><li>Entrepreneur skills</li></ul>	
<ul> <li>Decision-making process</li> <li>Negotiation</li> <li>National Policy</li> <li>National Planning</li> </ul>	<ul> <li>Implementation process</li> <li>Scientific &amp; tech. cooperation</li> <li>Information Management (gathering, disseminating)</li> <li>Webmaster</li> </ul>	

- Both roles are important & time-consuming
  - → Adequate capacity to be effective
- Importance of collaboration between CBD & CHM NFPs
  - CHM NFP should serve the CBD NFP

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## Level 0 – Planning the new CHM

### Promote and plan the CHM at national level

- Convince national decision-makers that CHM is useful
- Integrate the CHM in the NBSAP
- Identify & mobilize resources (National, GEF/NBSAP, other)
- Prepare a plan with sustainability in mind
- Establish inter-institutional coordination mechanism
- Identify and capture national information & knowledge

### Involve stakeholders and users

- Involve representatives of your target audience when planning, testing and collecting feedback
- Joint ongoing process to improve effectiveness

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## Level 0 – Planning the new CHM

### Prepare a "business plan" for the New CHM

- Institutional arrangements
  - Responsibilities & Terms of references
  - Partnership arrangements

### Resources allocation

- Human resources
  - Technical: graphic design, programming, webmaster
  - Content: management, update, validation
- Website hosting options
- Web content production & management

### Activities

- Building national contact network
- Learn about NBSAP priorities, targets & implementation
- Information gathering & disseminating
- Information architecture & web content preparation
- Outreach & awareness activities

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## Level 1 – CHM NFP Not Equipped

### Provide basic infrastructure & communication facilities

### Party's responsibility

- CHM NFP should be operational
- Donors insist on sustainability

### Prepare realistic project proposal

- First assess sustainability potential
- Provide a detailed description/justification of needs
- Project funding is temporary

### Identify sustained resources

- At least small budget to maintain operations
- Resources may be allocated if effectiveness is proven

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## Level 2 – No National CHM Website

### **Establish web presence**

- Several options to establish web presence
  - New or existing website
  - Hosted in-house or externally
  - Select a content management system (CMS)

### Important decision

- Based on available resources and expertise
- Each option has advantages and drawbacks
- Big impact on maintenance
- Political aspect
- Choose the safest and easiest approach
- Don't undertake a big project without adequate resources

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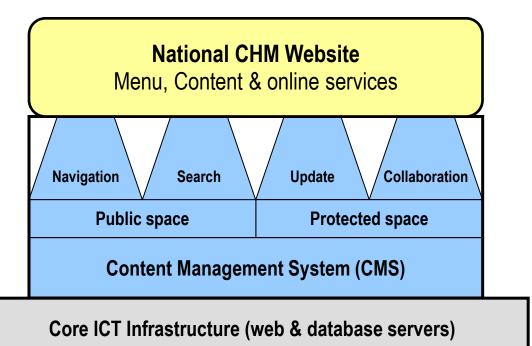
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## Level 2 – No National CHM Website

### **CMS-based website infrastructure**



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## Level 2 – No National CHM Website

### **Options to establish web presence**

### Hosting a website

- Requires a solid infrastructure:
   Web server + Firewall + High speed Internet + Support 24/7
- Don't do it unless you have a special team

### Obtaining space on existing website

- Agreement with a strong supporting partner
- Many African Countries have their website hosted in Belgium

### Using a web hosting service on the cloud

- Many options
- Price depending on usage
- Can be combined with a CMS → Easy solution

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## Level 2 – No National CHM Website

## **Use a Content Management System (CMS)**

### Highly recommended

- Avoid reinventing the wheel
- Many features, including templates & multi-lingual capabilities
- Adherence to modern web standards (XHTML, CSS)
- Follow trends (e.g. responsive user interface for mobile devices)
- Easier maintenance and evolution.
- Extensible

## Selecting a CMS

- Several good open-source CMS WordPress, Drupal, Joomla, Typo3
- European Portal Toolkit (PTK)
   Customized open-source built for CHM
- Commercial CMS or custom solution Depends on existing situation

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## Level 2 – No National CHM Website

### Some online references

- European CHM Toolkit
  - http://biodiversity.europa.eu/chm-network/the-european-chmtoolkit

### Top 10 Site Builders

- Compares online services to build websites
- http://www.top10websitebuilders.ca/

### Built With - Technology behind the website

- Trends <a href="http://builtwith.com/trends">http://builtwith.com/trends</a>
- CMS Usage statistics <a href="http://trends.builtwith.com/cms">http://trends.builtwith.com/cms</a>

### Amazon Web Services (AWS)

- Build low-cost scalable database-driven site
- http://aws.amazon.com/
- http://www.youtube.com/watch?v=33oxPUvdR-Y

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## Level 3 – National CHM Web Presence

### Join the CHM Network

- Notification 2008-066 www.cbd.int/doc/notifications/2008/ntf-2008-066-chm-en.pdf
- Show CHM Logo
- Common domain <u>chm-cbd.net</u>
  - National URL can be maintained
  - To strengthen CHM networking
  - Each country/partner is encouraged to join
     <u>cc.chm-cbd.net</u> (where cc is the country code)
     <u>www.cc.chm-cbd.net</u> (alias)
- How to join the domain
  - Configure the web server to accept the URL
  - Give URL & IP address to Secretariat
  - 3. The Secretariat will activate the URL in their Domain Name System (DNS)

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## Level 3 – National CHM Web Presence

### **Enhance web content**

### Information Architecture:

Structure of web navigation (menus, header, footer, search) to provide access to various website sections

### User Experience:

Web content must be attractive, easy to find, up-to-date and relevant

## Usability Testing:

Prepare test scenarios and involve users in testing the website

Requires a permanent effort

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## Level 3 – National CHM Web Presence

### **Enhance web content**

### Reasons of no-use

- Nobody knows that it exists → audiences
- It is not useful / no demand → strategic vision (marketing)
- Product that does not sell because nobody needs it
- Badly organized; too much information; not up-to-date
- Technical issues, bugs

### Solutions

- Target audiences → For whom? What for?
- User monitoring → Feedback, Statistics, "User Testing"
- User experience (UX) → "User-Centric" Design
- Information architecture (IA) → Home page & Navigation

Perfection is achieved not when there is nothing to add, but when there is nothing to remove

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## Level 3 – Effective Websites

Who are the best designers of effective websites?

- Web Programmers?
- Graphical Designers?
- Artists?
- Others?

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## Level 3 – Effective Websites

Who are the best designers of effective websites?

→ Good marketing experts

### Because:

- They know how to sell a product or service
- They know their clients and their behavior
- They know how to design attractive adds / brochures

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## Level 3 – Web Content

### References

- 1. Content strategy for the web (2<sup>a</sup> Ed.)
  - Kristina Halvorson & Melissa Rach
  - http://www.contentstrategy.com



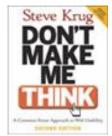
- 2. The elements of user experience (2<sup>a</sup> Ed.)
  - Jesse James Garrett
  - http://www.jjg.net/elements



3. Don't make me think (2<sup>a</sup> Ed.)

A common sense approach to web usability

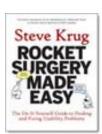
- Steve Krug
- http://www.sensible.com/dmmt.html



### 4. Rocket surgery made easy

The DIY Guide to Finding and Fixing Usability Problems

- Steve Krug
- http://www.sensible.com/rsme.html



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## Level 3 – Web Content

### Role of a national CHM

## 1. Entry point for country biodiversity

Search result for "[Country] + Biodiversity"

## 2. Organized menu of available information

- Biodiversity
- NBSAP
- Activities / Actors / Cooperation
- References and services (per categories and/or audiences)
- Interactive area (participation / contribution / collaboration)
- About us

### 3. Home page

- Should answer 2 questions:
  - Where am I? (in the Internet shopping mall)
  - What can I do here? (What can I buy?)
- Promotion of what's recent or most important

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## Level 3 – National CHM Web Presence

### Enhance web content to disseminate information

- Disseminate biodiversity-related information
  - Biodiversity in the country
  - NBSAPs & national reports
  - Other national biodiversity-related documents
  - Information by programme areas relevant to the country

### Support NBSAP implementation

- National targets and indicators
- Build an inventory of projects/initiatives
- Links to expertise (experts, centres of excellence)

### Potential Menu for a National CHM Website

## Biodiversity [Country]

### Overview

- Introduction
- ...

### **Ecosystems**

- ...

### **Species**

- ...

#### **Threats**

- ...

#### **Protected Areas**

- ...

## Strategy & Implementation

#### **NBSAP**

- Vision
- Priorities
- Targets
- Indicators

### **Actions**

- Initiatives & Projects
- Progress
- Reports

### Actors

- Government
- Others

### Cooperation

- National & Local
- Regional
- International

## References & Services

#### For

- Everyone
- Educators
- Journalists
- Government
- Scientists

### **About**

- Protected Areas
- Species
- Indicators data
- More >

#### References

- Events
- Directories
- Publications
- Legislation
- Databases
- Maps
- Videos
- Links

## Participate & Contribute

### Your actions

- Suggestions
- Join us
- Your opinion

#### For members

- Forum
- Share data
- ...

#### **About**

#### Us

- Who we are
- Our mission

#### **CBD**

- Strategic Plan
- Aichi Targets

#### **CHM**

- Information Exchange
- Network

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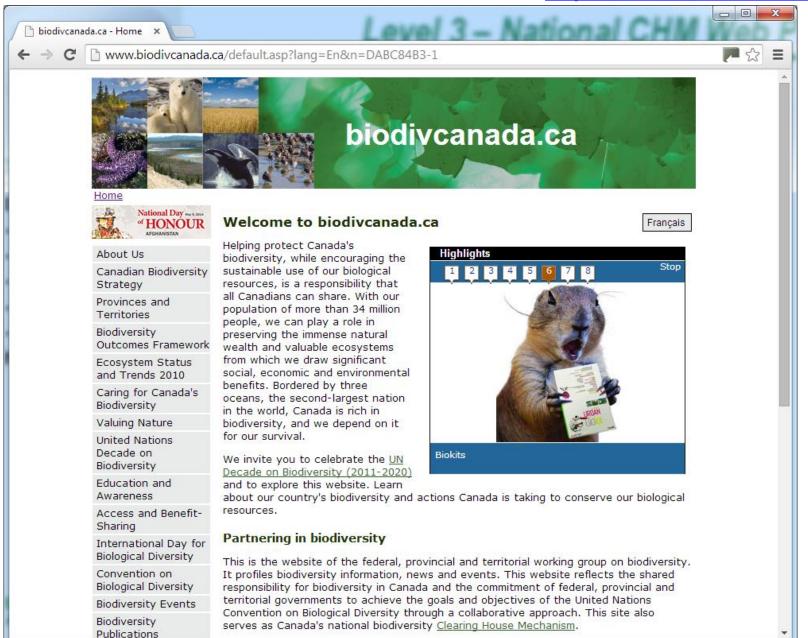
## Level 3 – National CHM Web Presence

## **Examples of national CHM**

- Canada
  - http://www.biodivcanada.ca
  - Good federal structure
- Europe BISE
  - http://biodiversity.europa.eu
  - Good information architecture
- Switzerland
  - http://ch.chm-cbd.net
  - Good integration of 3 treaties
- Some African CHMs
  - Burundi <a href="http://bi.chm-cbd.net">http://bi.chm-cbd.net</a>
  - Cameroon <a href="http://cm.chm-cbd.net">http://cm.chm-cbd.net</a>
  - Madagascar <a href="http://mg.chm-cbd.net">http://mg.chm-cbd.net</a>
  - Morocco <a href="http://ma.chm-cbd.net">http://ma.chm-cbd.net</a>

## Level 3 – Canadian CHM

http://www.biodivcanada.ca



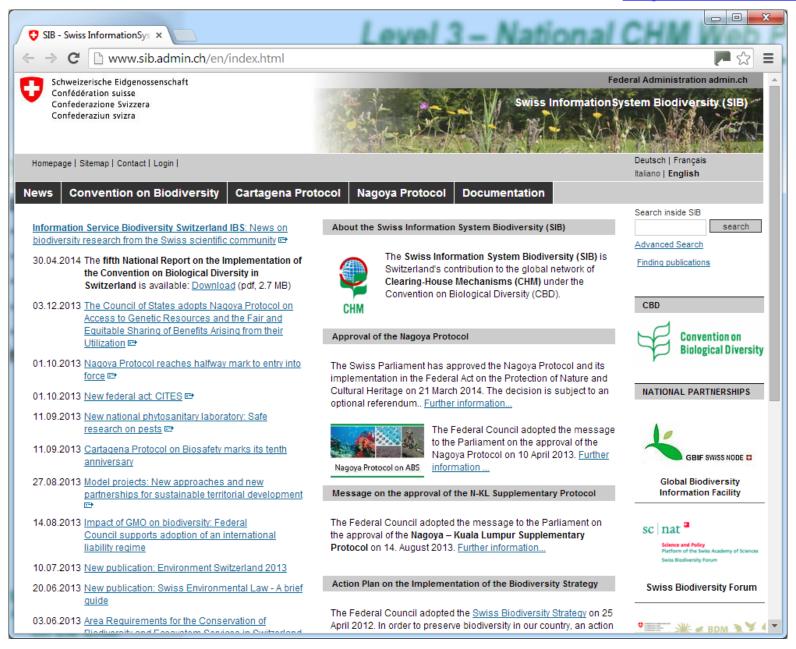
## Level 3 – European CHM

http://biodiversity.europa.eu



## Level 3 – Swiss CHM

### http://ch.chm-cbd.net



## Level 3 – Burundian CHM

### http://bi.chm-cbd.net



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## Level 3 – Website Wireframes

### What are wireframes?

- http://en.wikipedia.org/wiki/Website\_wireframe
- Represents the skeletal framework of a web pages.
- Created for arranging elements to best accomplish a particular purpose.
- Depicts page layouts, including interface & navigation elements and how they work together.
- Usually lacks typographic style, color, or graphics, since the main focus lies in functionality, behavior, and priority of content.
  - → Focuses on what a screen does, not what it looks like.

## Wireframing tools

- Paper & pen / Whiteboard
- PowerPoint
- Balsamiq (<a href="http://balsamiq.com">http://balsamiq.com</a>)
- Pencil (<u>http://pencil.evolus.vn</u>)
- Many other tools



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## Level 3 – Website Wireframes

### Videos

- <a href="http://www.youtube.com/watch?v=T0vt3nLZKks">http://www.youtube.com/watch?v=T0vt3nLZKks</a> (Introduction)
- <a href="http://www.youtube.com/watch?v=xruQjGyD4fo">http://www.youtube.com/watch?v=xruQjGyD4fo</a> (Pencil)
- <a href="http://www.youtube.com/watch?v=NWO2vIBHPvI">http://www.youtube.com/watch?v=NWO2vIBHPvI</a> (GoMockingBird)

### Articles

http://webdesign.tutsplus.com/articles/a-beginners-guide-to-wireframing-webdesign-7399



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## Level 3 – Web Design References

### Some references

### 1. Learning web design

- <a href="http://www.w3schools.com">http://www.w3schools.com</a> → Online tutorials
- <a href="http://www.sitepoint.com">http://www.sitepoint.com</a> → Specialized in learning for websites

### 2. Graphics

- <a href="http://www.getpaint.net">http://www.getpaint.net</a> → Simple graphic software (Paint.Net)
- <a href="http://www.gimp.org">http://www.gimp.org</a> → Photoshop of the poor (GIMP)
- <a href="http://kuler.adobe.com">http://kuler.adobe.com</a> → To match colors

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## Level 4 – Good National CHM Website

## Expand information services

- Typical services
- Specialized services contributing to the Strategic Plan

### Establish information exchange mechanisms

- Interface specification
- Interoperability

### Support other national CHMs

- Advice and support
- Cooperation

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## Level 4 – Information Services

## **Typical CHM information services**

- Information search
- Databases (species, experts, calendars)
- Directories
- Videos
- Maps
- Forums
- Social networking

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## **Level 4 – Information Services**

## Specialized information services contributing to the Strategic Plan

	Aichi Strategic Goal	Information Services
A	Underlying causes & mainstreaming	Knowledge of biodiversity and of ecosystemic services
В	Reduce pressures	Information on invasive species, threatened species, vulnerable ecosystems
С	Safeguard biodiversity	Information on protected areas, ecosystems, species
D	Increase benefits	Information on sustainable use
E	Enhance implementation	NBSAP Indicators Cooperation Funding sources

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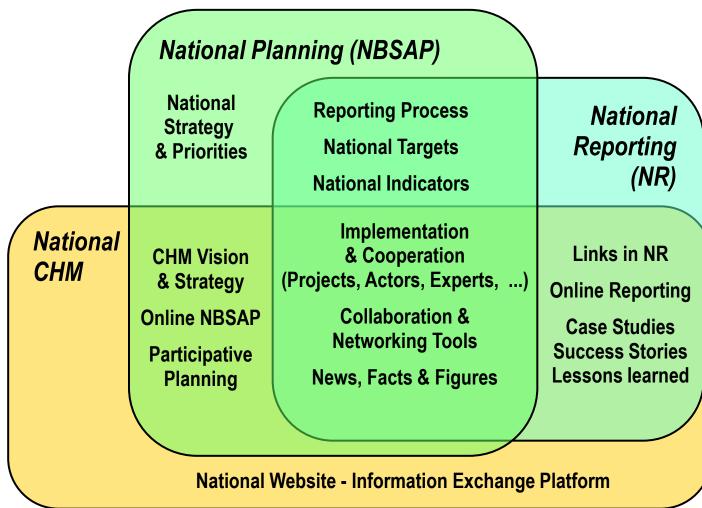


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## **Level 4 – Information Services**

Specialized information services for planning and reporting



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## **Level 4 – Information Services**

### CHM → Planning

- Raising public awareness on national challenges and priorities
- Participative planning through stakeholder consultations to collect views, comments and suggestions
- Dissemination of NBSAP to stakeholders and the public
- Mobilization of support for participation and implementation
- Getting feedback on existing NBSAP for review and further planning

## CHM → Reporting

- Central collection of stakeholders' inputs for national reports
- Provision of relevant sources of information/data for reporting
- Online collaboration to collect comments/suggestions on draft report
- Sharing case studies and success stories
- Dissemination and promotion of national report
- Providing up-to-date content for links in national reports

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## Level 4 – Good National CHM Website

## Establish exchange mechanisms with other networks

- Define information exchange interface
  - Basis for data exchange & aggregation
  - Important to define good formats and classifications
  - Agree on single update point

### Interoperability

- Automated information exchange between computer systems
- Various technologies based on standards (REST, RSS/Atom, Open Data Protocol, ...)
- Requires some IT expertise

### Examples

- European Portal Toolkit (RSS/RDF News & Events)
- InforMEA using Open Data Protocol <u>www.informea.org</u>
- GFIS RSS formats (News, Events, Publications) www.gfis.net

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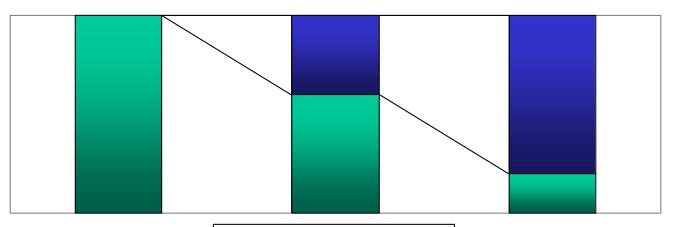
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## Level 4 – Information Types



■ CHM ■ Programme

Core Types	Customized Types	Specific Types
Meeting		
Decision	Expert	
Side event	Case study	Protected Areas
NFP	Best practice	Invasive Alien Species
		EBSA map
		ABS Certificate of Compliance

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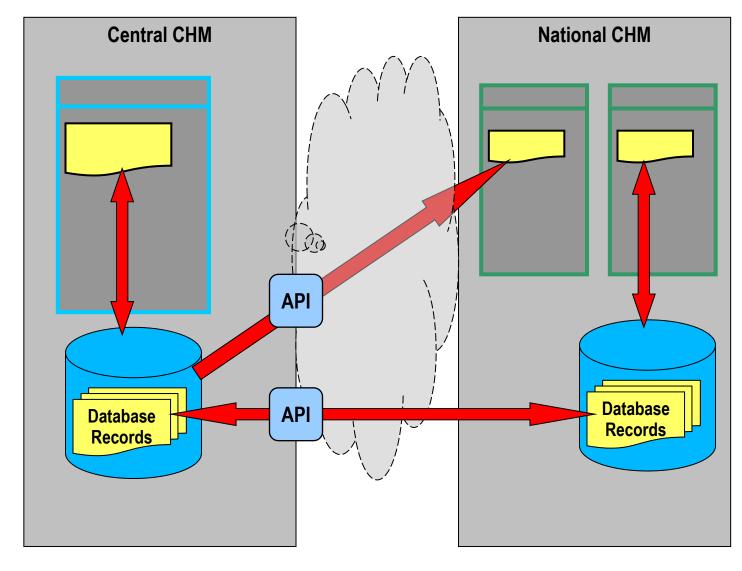


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## Level 4 – Information exchange mechanism

## Interconnection & Interoperability



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## Level 4 - Good National CHM Website

## **Encourage sharing of expertise to support other national CHMs**

### But do not neglect your own National CHM

- Make sure information is kept up-to-date
- Ensure sustainability
- Be ready to adapt to new situations

### Support other National CHM

- in the same region / speaking the same language
- Share expertise & data
- Provide advice and technical support

### Facilitate Scientific & technical cooperation

- Meet national actors and facilitate scientific and technical cooperation
- Link to all cooperation agencies in the country (UN, EU, Bilateral Cooperation, NGOs, ...)
- Promote transfer of technology

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## Final comments

- General guidance (No one-size-fit-all)
- Importance of
  - High-level commitment → CHM in NBSAP
  - Planning & thinking → Roadmap & wireframes
  - P Regular work → Good content
- Often possible to do something even with limited support
  - External hosting, CMS & toolkit
  - A few pages can be very useful
  - Links to other sites / sources → National biodiversity portal
- Do not hesitate to contact the CBD Secretariat
  - <u>olivier.demunck@cbd.int</u>
  - sandra.meehan@cbd.int
  - chm@cbd.int
  - secretariat@cbd.int
- Questions or comments

Thank you



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Olivier de Munck Programme Officer, CHM, CBD Secretariat





