### For **Protected Areas**

Business-Oriented Financial Planning, an ingredient for PA financial success



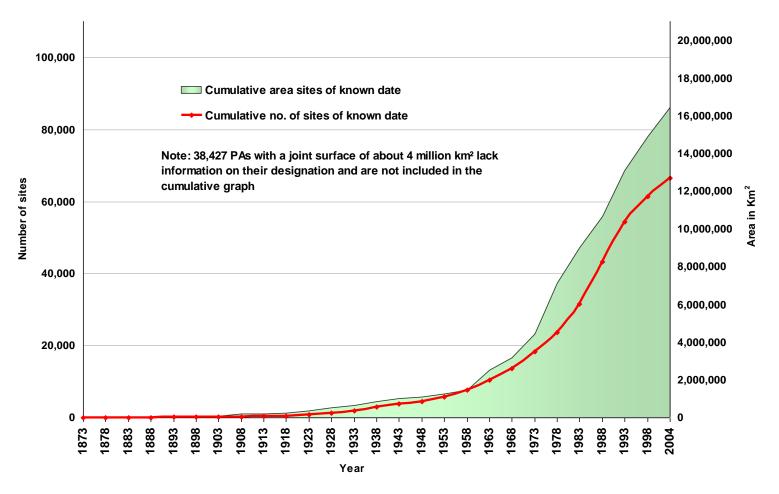
### **Objective**

A the end of this presentation, you will have increased your understanding of:

- What is sustainable finance and business-oriented financial planning
- How business planning is instrumental in defining your PA objectives & goals
- How business-oriented financial planning is instrumental in achieving PA financial goals
- Business planning (what and how to do it) that can be adapted to the context of PA in your home-countries
- The benefits of business-oriented financial planning

Your input is critical to further develop this businessoriented approach

### Increasing number of PA and PA coverage



Source: Chap, S., Harrison, J., Spalding, M., and Lysenko, I. 2005. "Measuring the extent and effectiveness of protected areas as an indicator for meeting global biodiversity targets" and IUCN.

### **Traditional Approach to PA Financial planning**

- Wish-list for international donors
- Limited diversification and no business approach
- Lack of incentives to promote behavioral change
- Absence of business-oriented planning tools and skills
- Absence of operational business plans based on:
  - Accurate asessment of financial needs
  - Cost reduction strategies
  - Diversification of market-based income sources
  - Cost-effiency assessment of financial options
  - Implementation plans
  - Strategic allocation of revenue
- Limited governance

### **Traditional Approach to PA Financing**

- Not linked to the National Development Agenda
- Site level approach and project based (e.g., USAID-PiP / GEF Projects)
- Endowment Funds:
  - Insufficient to fully finance PA needs
  - Partly solve problems of government capacity
  - Don't stimulate generation of revenue from PA
  - Disincentive for the creation of laws on direct revenue generation or retention for PA
  - Risk of low interest rates
  - Limited impact, often too small (under 5M)

#### **Disconnected Financial Mechanisms and Plans**

Protected Area Fund-Raising Plan







Protected Areas Management Plan



Park Entry Fee Policy



Tourism Tax



Debt Swap

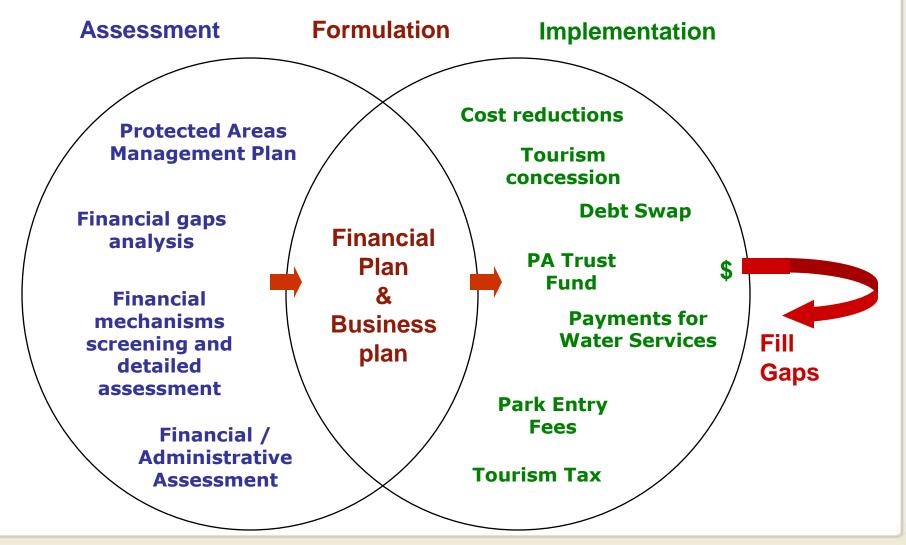
Financial gaps



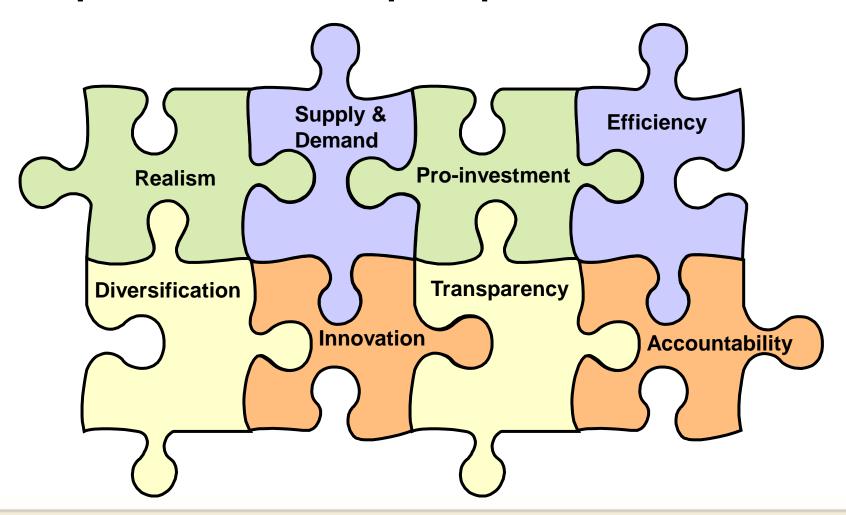
PA Trust

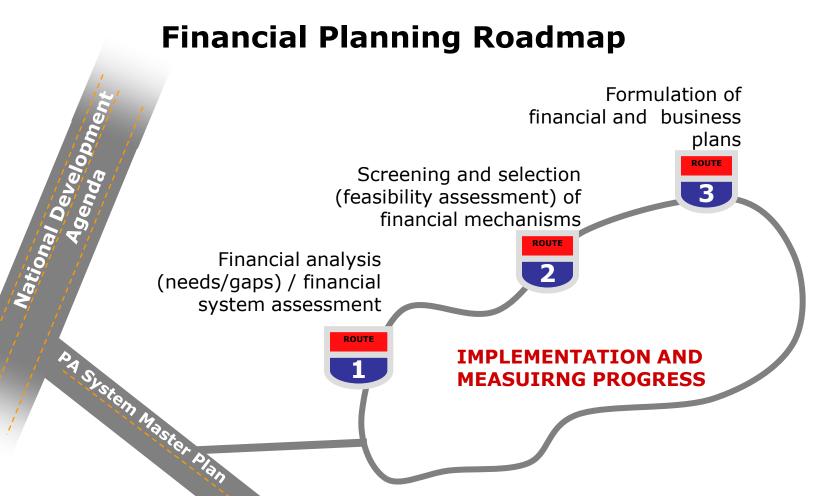
Business plan?

### **Designed Finance Mechanisms and Plans**



### **Indispensable business principles**





### **Financial Analysis**



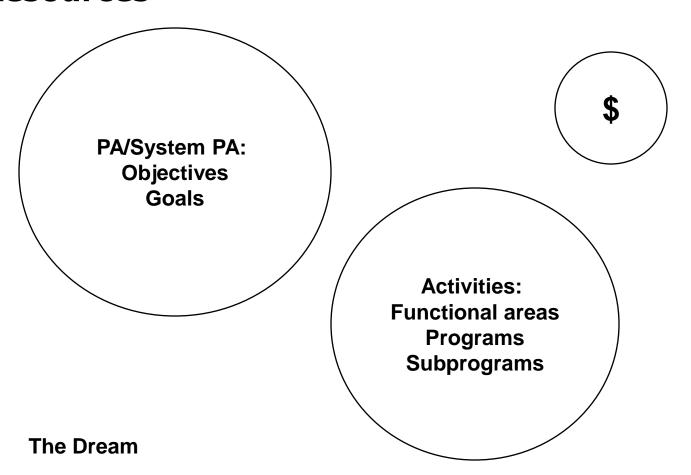
### **Financial Analysis**

#### **Key aspects:**

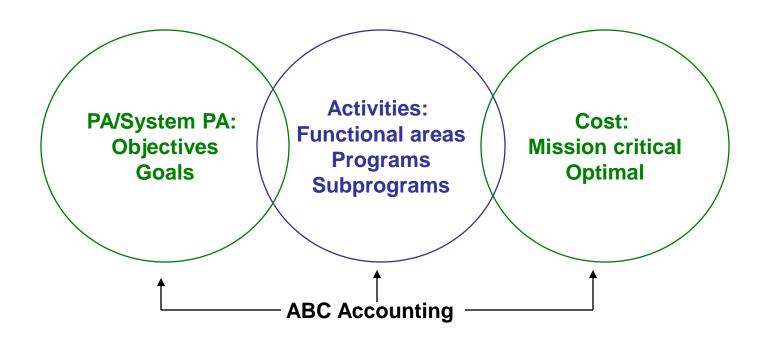
- To identify the key objectives required to reach those goals
- To identify the metrics necessary to measure progress
- To be able to identify the financial needs of the PA and its financial gaps using an ABC accounting process
- To be able to justify additional funding or investments in program activities

Functional area		grams Areas	3
Resource Management and Protection	Patrolling & Enforcement	Scientific Monitoring and Research	Hal Res an Ma
Community Development and Outreach	Formal Environmental Education	Public Outreach and Information	Ar. Liv
Tourism and Recreation	Recreation Fee Collection	Concessions and Recreation Special Uses	Vi. 8. F
Commercial and Commodity Uses	Timber and Forest Products	Special Commercial Uses	Fis (Ma Re
Management and Administration	Planning	General Management & Administration	Fit. Ma
Facility Operations and Maintenance	Docking Facilities (Marine)	Buildings, Grounds and Utilities	Tr

# Linking PA Objectives & Goals with Financial Resources



# Linking PA Objectives & Goals with Financial Resources



From Dream to Reality!

### **Activity-Based Cost Accounting (12 step process)**

#### **Key aspects:**

- Separate all activities into program areas
- List the key metrics for mission critical and optimal states
- List the operational metrics for each program
- Gather the necessary expenditure data for the last completed financial year
- Allocate expenditures and investments by program area
- Calculate the resources required to meet mission critical and optimal states
- Calculate the gap between currently available resources and required staff, non-staff and investment resources
- Complete the summary financial statement

### **Sample Sheet of Functional Areas / Programs**

Functional area	Programs Areas								
Resource Management and Protection	Patrolling & Enforcement	Scientific Monitoring and Research	Habitat Restoration and Wildlife Management	Zoning and Boundaries	Wild land Fire Management	Cultural Resource Management			
Community Development and Outreach	Formal Environmental Education	Public Outreach and Information	Alternative Livelihoods	Community Capacity Building					
Tourism and Recreation	Recreation Fee Collection	Concessions and Recreation Special Uses	Visitor Safety & Protection	Visitor Education & Interpretation					
Commercial and Commodity Uses	Timber and Forest Products	Special Commercial Uses	Fishing (Marine Resources)	Non-renewable resources					
Management and Administration	Planning	General Management & Administration	Financial Management	Partnership Relations	Information Technology				
Facility Operations and Maintenance	Docking Facilities (Marine)	Buildings, Grounds and Utilities	Trails	Campgrounds and Picnic Facilities	Fleet Operations and Maintenance	Roads			

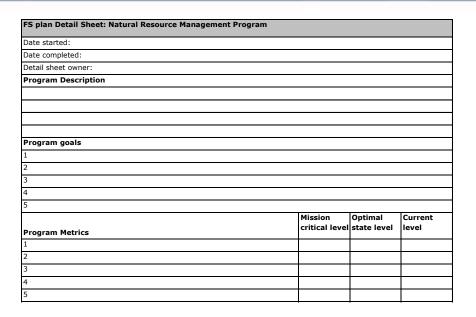
# **Activities that occur** in the PA

- Functional areas are composed of programs, which are the categories of operational activities that occur within a protected area.
- Program areas are the parts of operations that require separate management and revolve around a discrete activity or set of activities.

#### **Metrics**

- The mission critical state describes the minimum level required to operate the program while meeting basic program requirements.
- The optimal state
   describes the ideal state of
   the program if all
   necessary funds, personnel
   and other resources were
   available to achieve that
   state.

#### **Metrics**



# Notice that these metrics are specific, measurable, achievable, and realistic and where necessary also have a time frame

Functional area / program goal	Mission critical	Optimal
Removal of invasive species	50%	80%
Indicator species populations are strong and healthy	50%	80%
Number of poaching incidents is less than	20/year	5/year
Number of hectares deforested less than	10/year	5/year
Water quality (particulate/pollution levels) in major streams at	200ppm	400ppm

### **Calculating Financial Gaps**

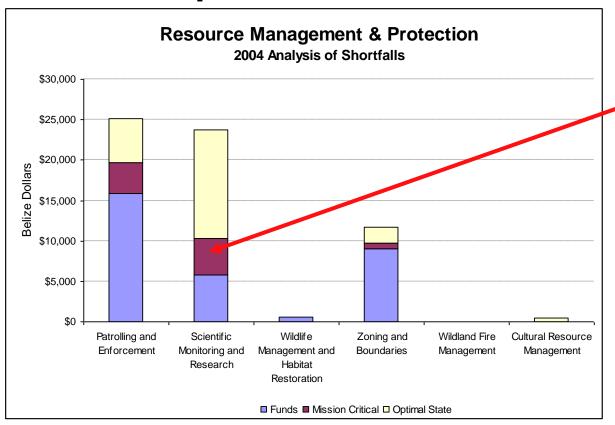
Resource Allocation - Scientific Monitoring and Research Program Area							
Program				Gap			
			Missio	n Critical level	Optimal level		
	Position	Salary	FTE	Funds	FTE	Funds	
Staff - FTE							
Staff person A	Manager	\$40,000	0.25	\$10,000	0.75	\$30,000	
Staff person B	Biologist	\$38,000	0.50	\$19,000	1.00	\$38,000	
Staff person C	Biologist	\$30,000	0.25	\$7,500	0.50	\$15,000	
Staff person D	Researcher	\$20,000	0.50	\$10,000	1.00	\$20,000	
Staff person E	Researcher	\$20,000	0.25	\$5,000	0.50	\$10,000	
Staff person F	Lab Technician	\$25,000	0.50	\$12,500	1.00	\$25,000	
FTE Subtotal			2.25	\$64,000	4.75	\$138,000	
Non-Staff Resources							
Vehicles				\$10,000		\$10,000	
Training				\$500		\$1,500	
Maintenance & equipment				\$1,000		\$1,500	
Travel				\$500		\$2,000	
Contracting & consulting				\$2,000		\$3,000	
New computer equipment				\$10,000		\$20,000	
NSR Subtotal				\$24,000		\$38,000	
Total				\$88,000		\$176,000	
Investments							
Construction of new wildlife	monitoring station			\$0		\$0	
International endangered sp	ecies inventory pro	oject		\$0		\$0	
Renovations to existing labor	ratory			\$20,000		\$30,000	
<b>Investments Subtotal</b>				\$20,000		\$30,000	
Grand Total			2.25	\$108,000	4.75	\$206,000	

### **Costs Reduction Opportunities**

- Personnel/salaries/ equipment
- Programs / activities
- Strategic alliances/ volunteers
- Improved financial systems (Funds management)
- Co-management of PAs



### **Financial Gaps**



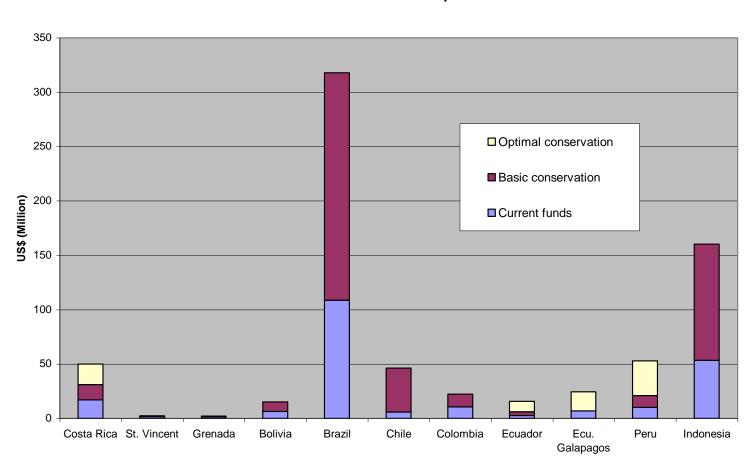
Gaps: difference between exiting funding and needs

Source: Center for Park Management (Business Planning in Belize)

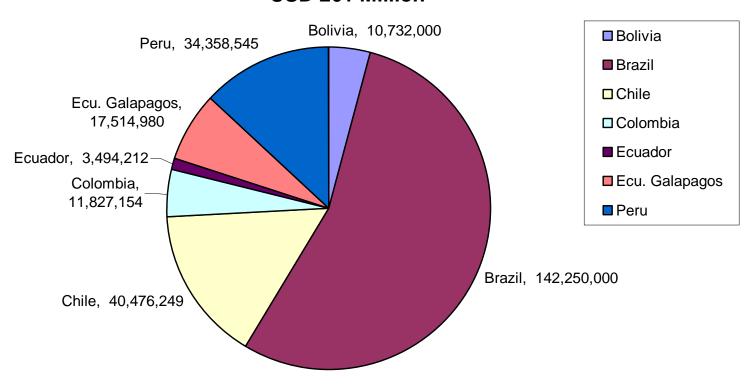
### **PA Financial Summary Sheet**

	RE	EQUIRED			AVAILABLE				SURP	LUS(DEFICIT)
			AFPROFRI	ATED	NON-APFROP	RIATED		TOTAL		
FUNCTIONAL AREAS AND PROGRAMS	FTE	Funds	Base	Non-base	Reimbursable	Ravenue	FTE	Funds	FTE	Funds
RESOURCE MANAGEMENT										
Wildlife Nanagement	7.8	\$501,255	\$209,105	\$28,873	\$1,240	\$27,791	4.5	\$267,008	(3.3)	(\$234,247
Vegetation Management	2.5	\$191,128	\$61,183	\$14,726	\$0	\$0	1.1	\$75,909	(1.4)	(\$115,219
Heritage Resources	2.5	\$191,128	\$61,183	\$14,726	\$0	\$0	1.1	\$75,909	(1.4)	(\$115,219
Data Management	2.5	\$191,128	\$61,183	\$14,726	\$0	\$0	1.1	\$75,909	(1.4)	(\$115,219
Watershed & Air Management	2.5	\$191,128	\$61,183	\$14,726	\$0	\$0	1.1	\$75,909	(1.4)	(\$115,219
Land Ownership & Adjustment	4.2	\$284,205	\$152,612	\$112,097	\$1,096	\$6,934	4.2	\$272,740	0.0	(\$11,465
Specially Designated Areas Management	17.5	\$1,035,507	\$332,392	\$209,873	\$45,538	\$39,533	10.5	\$627,336	(7.0)	(\$408,171
Subtotal	39.5	\$2,585,480	\$938,841	\$409,748	\$47,874	\$74,258	23.7	\$1,470,721	(15.8)	(\$1,114,760
PUBLIC USE & ENJOYMENT										
Interpretive Services & Education	0.1	\$4,732	\$3,817	\$8	\$0	\$0	0.1	\$3,824	0.0	(\$908
Visitor Safety & Protection	0.7	\$54,795	\$38,912	\$159	\$116	\$5,030	0.7	\$44,217	(0.1)	(\$10,579
Recreation Fee Collection	5.5	\$236,840	\$103,448	\$48	\$3	\$1,220	2.2	\$104,719	(3.3)	(\$132,121
Visitor Centers & Public Points of Contact Ops	15.7	\$549,558	\$28,194	\$1,836	\$4,702	\$263,701	11.0	\$298,434	(4.6)	(\$251,123
Concessions & Recreation Spedial Uses	8.6	\$444,006	\$233,704	\$1,460	\$516	\$60,342	6.8	\$296,023	(1.9)	(\$147,983
Subtotal	30.5	\$1,289,931	\$408,075	\$3,512	\$5,338	\$330,292	20.69	\$747,217	(9.8)	(\$542,713
FACILITY OPERATIONS & MAINTENANCE										
FO&MManagement & Administration	5.5	\$296,675	\$152,007	\$11,420	\$373	\$25,620	4.3	\$189,419	(1.2)	(\$107,256
Buildings & Grounds	1.9	\$157,481	\$73,267	\$6,122	\$0	\$11,535	1.8	\$90,924	(0.2)	(\$66,557
	المرزية والم	540.070	.518.849	5 \285 <sub>4</sub>		51-685	0	524.810		Andrews

#### **Financial Gaps**



# Estimated annual gap 2005-2006 (selected countries): USD 261 Million



### **Progress on Financial Gap Analysis**

Region / Country in US	Estimated annual needs of the	Estimated annual income to PA from	Composition of existing income		Current Financial Gap of the PA System	
Million	Million system of domestic & PA international sources domestic		% international	Basic	Optimal	
Costa Rica	36	17	80%	20%	14	19
Grenada	2.2	1.4	80%	20%	0.8	?
St Vincent	2.5	1.5	80%	20%	1	?
Brazil	185 (F)	108 (F)	90%	10%	77	?
Ecuador	6.2	2.7	70%	30%	3.5	9.2
Peru	41.8	10	20%	80%	14	31.8
Indonesia	160.3	53.3	71%	29%	106.9	?

F: Federal level only

### **Financial Analysis & Planning Tools**

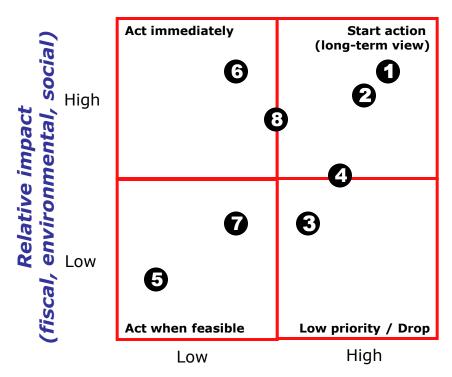
- CFA Conservation Finance Guide (www.conservationfinance.org)
- Activity-based costing (CPM/TNC): US, Grenada, Jamaica, Belize, Bahamas (conserveonline.org/workspaces/patools)
- MYCOSIS (World Institute for Conservation and Environment –WICE): (<a href="http://www.birdlist.org/cam/honduras/hn-parks-study1.htm">http://www.birdlist.org/cam/honduras/hn-parks-study1.htm</a>)
- Country hybrids: Ecuador, Peru, Colombia, Costa Rica, Indonesia
- UNDP's Sustainable Finance Scorecard (undp.org)
- TNC Financial Planning Guide (coming in May 2008)
- UNESCO-TNC-CFA On-line Training Program on Business Planning for Protected Areas, Available now. <a href="http://www.capps.wsu.edu/SustainableFinance/">http://www.capps.wsu.edu/SustainableFinance/</a>



**Screening & analysis of Financial Mechanisms** 

### **Screening of Financial Mechanisms (1)**

- 1. Entry fee reform
- 2. Water user's fee
- 3. Voluntary contributions in restaurant and hotel bills
- 4. PA trust
- 5. Collection of spare currency
- 6. Co-management with Amigos of The Park Foundation
- 7. Gift & merchandise shop
- 8. PA volunteer program

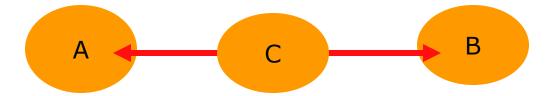


Implementation complexity

Source: Center for Park Management / CFA Guide

### **Screening of Financial Mechanisms (2)**

- A. Identification of goods and services (G/S) of PA
- B. Search for potential customers (investors) for the identified G/S
- C. Determination of the financial mechanism to tie investors to the identified goods and services (taxes, fees)



### **Feasibility Analysis of Financial Mechanisms**

Focuses on identifying two or more operative models to implement a financial mechanism. Based on this analysis, the best operational model can be selected.

- Description of different options
- Advantages and disadvantages
- Market analysis: customers, demand, competition, market, costs, suppliers, location, resources, staff.
- Political viability and fiscal reform (legal/regulatory)
- Social viability
- Financial Analysis (investment /return)
- Risk analysis
- Comparative analysis
- Recommendations

### Diversification: "Don't put all your eggs in one basket"

- Risk management principle of investment policy
- Reduce dependency on international and government funding
- Promotes income generation / retention, and formulation of fiscal law
- Address government's capacity issues



#### Market and Non-market based Financial Mechanisms

- International:
  - GEF grants
  - Multilateral &
     Bilateral: Grants,
     projects, conditional
     lending
  - Foundations
  - Intl. NGOs
  - Corporations



# Formulation of Financial and Business Plans



#### **Formulation of Financial and Business Plans**

#### **Financial Plan:**

- strategic document that includes the financial background of the protected areas
- summarizes protected area income, needs and financial gaps
- implementation plan for the diverse financial mechanisms (FM) that will be used to address needs and fill financial gaps.
- different strategies to address legal and institutional reform to enable the implementation of the plan.

#### **Business Plan**

- Financial management tool, integrated to the financial plan.
- Used to ensure that the full economic potential of the chosen financial mechanisms are achieved.
- Defines all the implementation aspects of the operative model of a selected financial mechanism.
- Focuses on the single best operating model of a financial mechanism; and incorporates a marketing strategy

# **Business Approach to Protected Area Entry Pass**

Pass and/or use	ass and/or use Duration		Purchase place	
Admission to one protected area (PA) Admission to various PAs (regional or municipal) Admission to all PA of the system Scuba diving pass Hunting pass Camping pass Camping pass Special event pass Special guided tours pass Horseback riding pass Fishing pass Research pass	One day pass Weekly pass Monthly pass Yearly pass Seasonal pass* Yearly corporative pass Annual pass for the schools** Vehicle pass (small up to 7 people / large up to 30 people)	Cash Credit card Debit card Air miles*** Electronic payments (e.g. Paypal) Exchange for goods or services^ Gift cards	Supermarkets Banks Internet PAs Local and national government agencies Tourism agencies Consulates abroad Hotel chains	

<sup>\*</sup> Spring, summer, fall, winter.

Pass price may also vary during low and high seasons!

<sup>\*\*</sup> Paid by the Ministry of Education, academic institutions of private sector enterprises

<sup>\*\*\*</sup> In collaboration with international and domestic airlines

#### **Financial Plan**

- PA System background
- Objective
- Financial background
- Summary of financial gaps
- Summary of investment priorities
- Summary of financial strategies (mechanisms)
  - ➤ financial mechanisms
  - ▶ feasibility analyses
  - ➤ business plans
- Financial monitoring and evaluation
- Action plan-

# Financial Planning Logic

#### **Business Plan**

- · Description of mechanism
- Marketing plan
- Operations
- Financial projections
- M & E
- Dedicated staff



- Activity program for non-market based financial mechanism
- Implementation of business plans of (market based-mechanisms)
- · Legal, regulatory, administrative reform
- Resources (budget)
- Staff & Decision making
- Communications plan

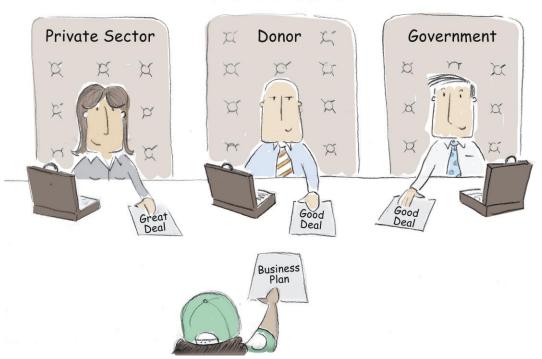
### **Progress on Business Planning**

Country	Financial gap analysis	Pre-selection of financial mechanisms	Assessment of financial mechanisms	Governance assessment (laws & regulatory framework)	Formulation of business plan (system and sites)	Implementation of financial / governance action plans
Costa Rica	Completed	In progress	In progress	In process	In process	In process
Grenada	Completed	Completed	In progress	Completed	In progress	In progress
St Vincent	Completed	Completed	In progress	Completed	In Progress	
Bahamas	In process	In progress	In progress	In progress	In progress	
Brazil	Completed	Completed	In progress	In progress	In progress	
Colombia	Completed	In progress	In progress	In progress	In progress	
Ecuador	Completed	In progress	In progress	In progress	In progress	
Peru	Completed	In progress	In progress	In progress	In progress	
Indonesia	Completed	In progress				
Palau	Completed	In progress				

### Why do we need Business-oriented Financial Plans?

- Promotes behavioral change to embrace a business approach
- Aligns financial opportunities with PA objectives and decisionmaking
- Anticipate financial shortfalls and propose remedies
- Screening of financial options determines whether the investment of time, effort and expense is worthwhile
- Market analysis helps to understand strengths and weaknesses and anticipate adjustments to achieve financial goals
- The public, government decision-makers, donors and the private sector will see a PA manager as a business professional with clear goals.





PA managers can be business professionals with a clear idea of where they are, where they are going and how they are going to get there!

### The Financial Sustainability Scorecard is up next

